



Welcome to AssureCare's secure on-line services offering 24/7 access to your health plan transactions and other information.



Instructions

Step 1

Type **www.assurecare.com** in the address bar of your browser



Step 2

Select the member button located in the on-line services area of AssureCare's home page.



Step 3

Enter Your health plan "Group Number" located on the front of your ID card



Step 4

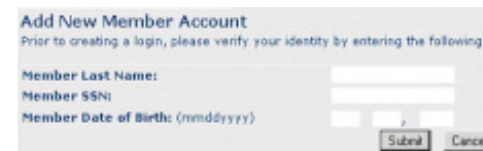
To initially gain access to our member services browser you will be required to set up a new account. To begin the new account process select the "click here" link for members.

(If you have previously set up your account, skip to step 8)



Step 5

- Fill in the primary insured's last name
- Fill in the primary insured's social security number. *Do not use dashes (example 469747777)*
- Fill in the primary insured's date of birth



Step 6

You should now be at the edit new member account page. The following information is required to access your account

- Enter in a username that you can remember. (For example "jdoe", for John Doe)
- Enter in a password. For your security we recommended that you use 7 or 8 characters and a combination of letters and numbers. For example "abcd4567")
- Enter your email address

Your health plan User Name and Password will identify you as the only person who can access information on your health plan. For this reason, please keep this information confidential.

Edit New Member Account

Last Name: **DOE**

Required Fields

Username:

Password:

Confirm Password:

Email Address:

Step 6 (continued)

The remainder of the fields on the new member account page are optional. When you are finished click on the submit button.



Step 7

You have now completed the new member account process. Select "click here" to return to the login screen.

The following user has been successfully created:

Last Name: **Doe** [CLICK HERE to login.](#)

SSN: 123456789

Date of Birth: 01/20/1959

Step 8

Enter your username and password

LOGIN

Username:

Password:

Step 9

You are now ready to begin utilizing AssureCare's 24/7 on-line health plan member browser

MY PROFILE **DOE** HOME

Welcome John

[CLAIM STATUS](#) [ELIGIBILITY](#) [REQUEST ID CARD](#)

Select

- "[Claim Status](#)" to research detailed claim information
- "[Eligibility](#)" to view your eligibility details
- "[Request ID Card](#)" to order replacement ID cards

Claim Information

To view detailed claim information click on the last name of the person you wish to view

Enrollees and	
Last Name	First Name
Doe	John
Doe	John Jr.

Click on the claim number you wish to view

Claims

John Doe Jr. /455745574/1

Claim Number	Repository	Provider
40445444145		BLANCHARD VALLEY PEDIATRICS IN

Click on upper left hyperlinks for additional details

[SERVICE LINE ADJUDICATION INELIGIBLES REMARKS REPRICING COB CHECKS](#)

Claim #: **40405649**

Repository #: _____

Provider: **BLANCHARD VALLEY PEDIATRICS IN**

Claim Type: **M**

Corporate Headquarters

Minnesota
13700
Watertower Circle
Suite D
Plymouth, MN
55441
800-328-0927

Corporate Offices

Michigan
4050
Hunsaker Drive
East Lansing, MI
48823
800-968-6616

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340
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